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# Hotel ELEO Trains with UF Health Shands to Provide Hospital-Grade Cleaning

Gainesville Florida Hotel Exceeds  
Expectations Offering Above + Beyond  
Standard Sanitation



## ABOVE + BEYOND STANDARD SANITATION

by Catlin, Nalley Health Writer

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When Hotel ELEO at The University of Florida was in its concept stages, the leadership team decided then that the hotel would exceed expectations on all levels including having a hospital-grade approach to cleaning. As the hotel prepares to open while world continues to contend with the COVID-19 pandemic, this approach to cleaning has proven to be a wise approach.

Opening this summer in Gainesville, Florida, guests will be able to sleep peacefully knowing they are staying in rooms and utilizing facilities maintained by a team trained and educated in hospital-grade sanitation.

As part of UF Health and the University of Florida, the hotel is committed to maintaining an environment that exceeds traditional standards.



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To ensure their staff is equipped to provide top of the line, safe service, hotel leadership sought the expertise of the Environmental Services Team at UF Health. Members of hotel management, including Assistant General Manager Ray Logan, Executive Chef Charlie Keller, and Director of Housekeeping Erica Gray Wilcox, underwent intensive training at UF Health.

The hotel team was instructed on proper sanitation and disinfection of all areas. Emphasis was placed on high-touch areas (i.e. door handles, remotes, etc.) and the dangers of cross contamination as well as the cleaning products used by the hospital.

“This training reassured us, as a team, that our cleaning protocols are on par with hospital-grade sanitation practices,” said Mr. Logan. “We have a longstanding commitment to safety and, in light of COVID-19, it remains our priority as we adapt to this new normal.”

“Hotel housekeeping and hospital housekeeping is similar in many ways,” added Ms. Gray Wilcox. “We pay special attention to high-touch areas and make sure to avoid cross contamination between rooms. Any supplies we use are replaced when we move to the next guest room.”

Sanitation in the kitchen at the hotel also reflects these high standards. “Just as in the hospital, eliminating cross contamination is a priority in our kitchen,” explained Mr. Keller.

“This is more than just a job,” he continued. “Sanitation goes beyond making a room look and smell good. We’re not just cleaning for cleaning’s sake. It’s about the safety of our guests and staff.”

## GUEST ARRIVALS

### Cleaning • Safety Protocols

From the moment a guest arrives, sanitation protocols are in place. This includes touch-less hand sanitizer as well as safety notices throughout the hotel regarding social distancing, masks, and hand sanitation.

Plexiglass barriers will be in place at the front desk, where the guest can use a touch-less form of payment or self-swipe. All devices will be sanitized after each transaction.

Hospital-grade sanitation practices will be employed throughout the hotel. Sanitation of every guest room will include electrostatic spraying technology that uses the highest classification of disinfectants recommended by the CDC. These sprayers disinfect entire areas, including guest rooms, restaurant, lobby and gym.

While there will be no stay over cleaning, guest can request fresh towels to be delivered to the room. Television remotes will be sterilized then bagged. Items such as glasses, coffee mugs, pens, and paper will not be in the room.

"Once a room is cleaned and inspected a seal will be placed on the door," explained. Ms. Gray Wilcox. "No one else will enter that sanitized room prior to the guest's arrival. Once the guest arrives, they will enter the room, breaking the seal."

With Hotel ELEO at The University of Florida being part of UF Health family, the partnership is a lifelong one. In addition to the hotel being walking distance from the award-winning services of UF Health and both being located on the campus of the University of Florida, there will be many more collaborations in the future.

# Expert TIPS

With first hand experience and sanitation expertise, The hotel team shares the following tips to help you be safe at home:

#### **Follow hand washing guidelines.**

Wash for at least 20 seconds and often.

For details visit the CDC for more information: [cdc.gov/handwashing](https://www.cdc.gov/handwashing)

#### **Hand sanitizer is helpful, but not a replacement for washing your hands.**

**Frequently clean high-touch areas** (i.e. door handles, countertops, light switches, etc.)

#### **Avoid cross contamination.**

Cleaning experts suggest you use different rags for each room.

#### **Having trouble finding cleaning supplies?**

Hydrogen peroxide can be a helpful tool.

Writer Amanda Lauren shares several household uses for hydrogen peroxide in Real Simple magazine here: [tinyurl.com/RealSimpleClean](https://tinyurl.com/RealSimpleClean)

#### **The CDC offers more ways to clean and disinfect your home.**

Simply search those terms of visit their Covid page: [cdc.gov/coronavirus](https://www.cdc.gov/coronavirus)

